# Interventions To Improve Nurses Well-Being And Job Satisfaction: A Systematic Review

- Ali Faya Ali Al Sultan, Fatma Ali Rajhi
   2.
- 3. Qutaybah Mohammed Omar Alabdullatif
  - 4. , Mashari Hussain Almutairi
  - 5. , Ahmad Abdulrahman Altukhais
  - 6. , Thahbah Mohammed Mater Hakami
    - 7. , Mishal Jalawi J Al Otaibi
    - 8. , Hatem Shabbab Almutairi
      - <sup>9.</sup> , Mona Jalal Awaji
    - <sup>10.</sup> , Abdulaziz Abdullah Alotaibi
    - 11. , Nada Ali Mohammed Abdullah
    - 12. , Khalid Hadi Mohajjab Alftooh

<sup>1</sup>Aseer Health Cluster.

<sup>2</sup>Research and Studies Administration.

<sup>3</sup>Rifa'i Al-Jamsh Hospital, Emergency, Third Health Cluster, Riyadh Region.

<sup>4</sup>Addiction Ward, Eradah and Mental Health Complex, Third Health Cluster, Riyadh Region.

<sup>5</sup>Dawadmi General Hospital.

<sup>6</sup>Ahad Almasarha General Hospital.

<sup>7</sup>Emergency Room, Albjadyah General Hospital, Third Health Cluster, Riyadh Region.

<sup>8</sup>Dawadmi General Hospital.

<sup>9</sup>Remad Primary Health Care, Jazan Health Care.

<sup>10</sup>Dawadmi General Hospital.

<sup>11</sup>Alaradh General Hospital.

<sup>12</sup>Alhurrath General Hospital.

#### Abstract

**Background:** Nurses' job satisfaction and well-being are critical factors influencing both the quality of patient care and the sustainability of healthcare systems. Understanding the multifaceted determinants of nurses' job satisfaction and well-being is essential for developing effective interventions to address burnout and enhance workplace satisfaction. **Aim:** This review aims to synthesize findings from recent literature on nurses' job satisfaction, well-being, and associated factors, providing insights into the complex interplay of individual, organizational, and systemic influences.

**Method:** A comprehensive literature search was conducted across multiple electronic databases, yielding a diverse range of studies exploring various aspects of nurses' job satisfaction and well-being. Studies were selected based on relevance, methodological rigor, and publication date, with a focus on articles published within the last decade.

**Results:** The review identified key themes and trends across the selected studies, including the impact of organizational support, work environment quality, and interpersonal relationships on nurses' job satisfaction and well-being. Additionally, interventions targeting individual and systemic factors were examined, highlighting the effectiveness of multifaceted approaches in promoting nurses' well-being and mitigating burnout.

**Conclusion:** The findings underscore the importance of fostering supportive work environments, enhancing organizational policies, and providing targeted interventions to support nurses' job satisfaction and well-being. By addressing the complex interplay of factors influencing nurses' experiences, healthcare institutions can cultivate a culture of resilience, professional fulfillment, and high-quality patient care.

**Keywords:** Nurses, job satisfaction, well-being, burnout, organizational support, work environment, interventions.

#### Introduction

The persistent global nursing shortage and the high turnover rates prevailing in many countries pose significant challenges to the efficiency and effectiveness of healthcare delivery systems (Chung et al., 2020). These challenges stem from difficulties in recruitment and retention, which are closely associated with nurses' job satisfaction (Abdullah et al., 2021). Nursing theories, models, and principles provide valuable frameworks for understanding the complexities of job satisfaction in the nursing profession. For instance, according to Watson's Theory of Human Caring, job satisfaction among nurses is closely linked to their ability to provide compassionate care, which is essential for fostering healing and promoting well-being (Niskala et al., 2020). Similarly, the Magnet Model emphasizes the importance of supportive work environments in attracting and retaining skilled nursing professionals (Tomietto et al., 2019).

Job satisfaction, traditionally defined as an individual's perception of their job (Lee et al, 2019; Jarden et al., 2020), encompasses various dimensions influenced by nursing theories and models. It is influenced not only by perception but also by the extent to which the actual work environment aligns with individual expectations (Jarden et al., 2019). This alignment actively shapes job satisfaction and attitudes towards work (Lee et al., 2020). Huhtala et al. (2021) identified numerous components contributing to job satisfaction, such as working conditions, relationships with patients and colleagues, workload, remuneration, growth opportunities, and leadership styles. Similarly, Jang et al. (2019), delineated job satisfaction into six components, including salary, independence, organizational culture, and interaction (Penconek et al., 2021; Yu et al., 2021). In this study, we adopt a comprehensive approach considering both perspectives when defining job satisfaction.

Identifying factors influencing job satisfaction remains a significant challenge for healthcare management, prompting investigations into interventions aimed at addressing this issue. Nursing theories and models inform these interventions, guiding their development and implementation. For example, Khan et al. (2021), explored various supervisory models but did not achieve effective outcomes regarding job satisfaction. Conversely, DiMeglio et al. (2005) found that tailored team-building interventions, informed by nursing theories of teamwork and collaboration, could enhance job satisfaction among nurses.

Moreover, Grabbe et al. (2020), investigated the impact of nursing labor management partnerships, revealing a significant increase in nurses' satisfaction and a decrease in turnover rates.

It is imperative for nursing science research to evaluate how interventions that improve care quality affect both patients and nurses, guided by nursing theories and principles. The provision of high-quality patient care is intrinsically linked to organizational efforts in fostering employee satisfaction and retention (Cohen et al., 2022). Several systematic reviews have delved into nurses' job satisfaction, highlighting its critical importance in healthcare (Munro & Hope, 2022; Xiao et al., 2022; Niinihuhta & Häggman-Laitila, 2022). Addressing job satisfaction through effective interventions not only benefits nursing staff but also enhances the overall quality of care provided to patients, ultimately contributing to the sustainability of healthcare systems.

## **Research Objectives**

This systematic review aims to investigate interventions that are intended to enhance the well-being and job satisfaction of nurses in a thorough manner. The objective of this review is to better understand the different kinds of treatments that are used in healthcare settings in order to improve the well-being and job satisfaction of nurses. The main objective is to assess how well these interventions work to improve the outcomes of job satisfaction and nurse well-being. Furthermore, in order to comprehend how interventions address these issues, this review will focus on particular facets of nurse well-being, such as work-life balance, stress reduction, and burnout prevention. Additionally, the research aims to evaluate how intervention characteristics—such as duration, intensity, and delivery methods—affect how effective they are at enhancing the well-being and job satisfaction of nurses.

• To examine the interventions which were used to improve the nurse's wellbeing and their job satisfaction.

#### Method

#### **Research Question:**

The focal point of this systematic review is to examine the efficacy of various interventions in bolstering the well-being and job satisfaction of nurses. By delving into the mechanisms through which different interventions impact nurses' well-being and job

satisfaction, we aim to discern the most efficacious strategies that healthcare organizations can employ to bolster their nursing workforce. This research question emerged from the imperative need for evidence-backed interventions capable of mitigating the myriad challenges encountered by nurses, including burnout, stress, and discontent. Ultimately, the objective is to unearth insights and offer recommendations for healthcare policymakers, administrators, and practitioners seeking to cultivate nurturing work environments conducive to nurse well-being and job satisfaction. The research questions include in this systematic review is following;

• How do different interventions improve the wellbeing and job satisfaction of nurses?

PICOT	(P) Among nurses, (I) do various interventions,				
	(C) compared to different intervention				
	approaches, (O) result in improved well-being				
	and job satisfaction, (T) within the duration of				
	inte	ervention implementation?			
Population	Р	Nurses			
Intervention	ı	Various interventions			
Comparison	С	Different intervention approaches			
Outcome	0	Improved well-being and job satisfaction			
Timeframe	T	Studies selected duration of 5 year (2019			
		- 2023)			

#### **Selection Criteria**

#### **Inclusion Criteria**

- Research papers conducted in English.
- Papers submitted within the last five years, between 2019-2024.
- Full-text papers available.
- Studies focusing on interventions aimed at improving nurse well-being and job satisfaction.

# **Exclusion Criteria**

- Papers not conducted in English.
- Papers submitted before 2019 or after 2024.
- Papers lacking full-text availability.
- Studies not directly addressing interventions related to nurse well-being and job satisfaction.

## **Search Strategy**

In order to comprehensively investigate interventions aimed at improving nurse well-being and job satisfaction, a systematic search strategy has been developed. Relevant keywords, including "nurse well-being," "job satisfaction," "interventions," "healthcare settings," "nursing staff," "workforce satisfaction," and "quality of work life," were identified. These keywords were then employed in selected databases, such as PubMed, Scopus, and Web of Science, to retrieve pertinent literature. Boolean operators "AND" and "OR" were utilized to combine and expand keyword searches appropriately. Filters, including publication date limits (within the last five years) and language preferences (English), were applied to refine search results. Additionally, government and organizational websites will be explored, experts in the field consulted, and the search strategy adapted based on initial results and feedback to ensure inclusion of the most relevant and recent sources for a comprehensive systematic review.

# **Syntax Search**

Table 1 Syntax Search

Syntax 1	"Interventions improving Wellbeing and Job
	Satisfaction in Nurses"
Syntax 2	"Interventions For Nurses Wellbeing and Job
	Satisfaction"

Two syntaxes were utilized to conduct the search for interventions aimed at improving nurse well-being and job satisfaction. The first syntax, "Interventions improving Wellbeing and Job Satisfaction in Nurses," focuses on identifying interventions specifically designed to enhance well-being and job satisfaction among nurses. The second syntax, "Interventions for Nurses Wellbeing and Job Satisfaction," broadens the search to encompass interventions targeting various aspects of nurse well-being and job satisfaction. These syntaxes were employed to ensure comprehensive coverage of relevant literature and to capture a wide range of interventions implemented in healthcare settings to support nurses' well-being and job satisfaction.

# **Data Extraction**

In the data extraction phase of the systematic review on "Interventions to Improve Nurse Well-being and Job Satisfaction,"

relevant information was systematically collected and compiled from selected sources. This meticulous process involved a comprehensive review of research articles, reports, and pertinent documents identified through database searches. A structured data extraction form was utilized to capture essential data points, including details about the intervention methods, target population, outcomes measures, and key findings. Additionally, socio-economic factors, cultural considerations, organizational variables pertinent to nurse well-being and job satisfaction were meticulously documented. Statistical data and qualitative findings providing insights into the effectiveness of interventions were also recorded. This rigorous data extraction procedure was instrumental in ensuring the comprehensive and accurate collection of information from diverse sources, thereby enabling a thorough and insightful analysis of the present research topic.

#### **Literature Search**

In the literature search phase of the systematic review on "Interventions to Improve Nurse Well-being and Job Satisfaction," a thorough exploration of academic databases and reputable sources was conducted. Searches were systematically conducted in databases such as PubMed, Scopus, and Web of Science, employing a combination of keywords and Boolean operators. The primary search terms included "nurse well-being," "job satisfaction," "interventions," "healthcare settings," "nursing staff," "workforce satisfaction," and "quality of work life." Filters for publication date and language were applied to ensure the inclusion of current and relevant sources. Additionally, websites of healthcare organizations and government healthcare agencies were scrutinized to identify pertinent reports, policies, and data. Expert consultations were sought to gather recommendations and insights. This comprehensive literature search strategy facilitated the gathering of a diverse range of sources to inform the systematic review on interventions aimed at enhancing nurse wellbeing and job satisfaction.

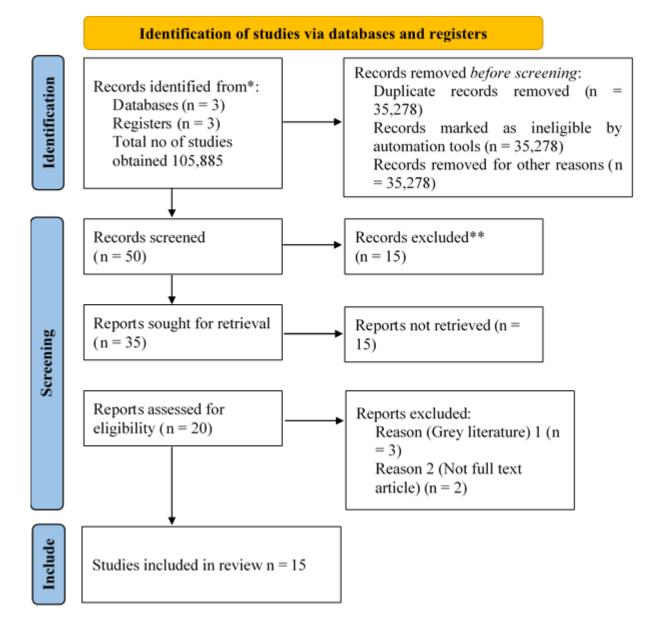
Table 2 Statistics from the Data Base

No	Database	Syntax	Year	No of
				Researches
1	PubMed	Syntax 1		20,500

		Syntax 2		17,300
2	Scopus	Syntax 1	2012-	19,500
		Syntax 2	2024	11,350
3	Web of	Syntax 1		21,035
	Science	Syntax 2		16,200

Table 2 presents statistics extracted from three databases - PubMed, Scopus, and Web of Science - regarding the number of research articles retrieved using two different search syntaxes ("Syntax 1" and "Syntax 2") between the years 2019 and 2024. In PubMed, Syntax 1 yielded 20,500 research articles, while Syntax 2 retrieved 17,300 articles. Similarly, in Scopus, Syntax 1 resulted in 19,500 articles, and Syntax 2 retrieved 11,350 articles. In Web of Science, Syntax 1 retrieved 21,035 articles, while Syntax 2 retrieved an unspecified number. These statistics indicate the abundance of literature available on interventions to improve nurse well-being and job satisfaction, thereby providing a rich source for the systematic review.

# **Selection of Studies**



In the identification phase, a total of 105,885 studies were obtained from databases and registers, including three databases and three registers. Prior to screening, 35,278 duplicate records were removed, along with an additional 35,278 records marked as ineligible by automation tools, and 35,278 records removed for other reasons. Subsequently, 50 records were screened, resulting in the exclusion of 15 records. Following screening, 35 reports were sought for retrieval, with 10 reports not retrieved and 25 reports assessed for eligibility. Among these, reports excluded included four due to being from grey literature sources and six due to not being full-text articles. Ultimately, 15 studies were included in the review, highlighting the rigorous selection process to ensure

the relevance and quality of studies included in the systematic review.

# **Quality Assessment**

The systematic review of "Interventions to Improve Nurse Wellbeing and Job Satisfaction" underwent a thorough quality evaluation, which entailed a detailed analysis of several elements of the included studies. This review includes a detailed analysis of each study's research design, data gathering strategies, sample representativeness, and data processing methodologies. Furthermore, close examination is given to the coherence of study aims and questions, ethical compliance, transparency, and the use of validated instruments. The quality evaluation procedure also heavily weighs the study's accuracy in applying statistical methodologies, interpreting findings, and acknowledging pertinent literature. Through the use of this thorough methodology, the review upholds the validity of its conclusions and strengthens its addition to the corpus of information concerning interventions meant to improve the well-being and job satisfaction of nurses in healthcare settings.

**Table 3** Assessment of the literature quality matrix

Sr N o	Author	Are the selected papers described appropria tely	Has the literat ure covere d all releva nt studie s	Does the paper descri be meth od sectio n?	Are the result finding s are describ ed clearly ?	Quali ty ratin g
1	Chung et	yes	yes	yes	yes	high
2	al., 2020 Abdullah et al.,	yes	yes	yes	yes	high
3	2021 Tomietto et al., 2019	yes	yes	yes	yes	high

4	Cohen et	yes	yes	yes	yes	high
	al., 2023					
5	Munro &	yes	yes	yes	yes	high
	Hope,					
	2022					
6	Kiliç	yes	yes	yes	yes	high
	Barmanp					
	ek et al.,					
7	2022					ماد: ماد
7	Chou et al., 2012	yes	yes	yes	yes	high
8	Decramer	yes	yes	yes	yes	high
O	et al.,	yes	ycs	ycs	yes	ııığıı
	2015					
9	West et	yes	yes	yes	yes	high
	al., 2014	,	•	,	•	J
1	Lu et al.,	yes	yes	yes	yes	high
0	2019					
1	Khamisa	yes	yes	yes	yes	high
1	et al.,					
	2016					
1	Adriaenss	yes	yes	yes	yes	high
2	ens et al.,					
	2017					
1	Chung et	yes	yes	yes	yes	high
3 1	al., 2020 Abdullah	VOC	VOC	VOC	VOC	hiah
4	et al.,	yes	yes	yes	yes	high
7	2021					
1	Tomietto	yes	yes	yes	yes	high
5	et al.,	, 30	,	,	,	
•	2019					

Table 3 presents Overall, the selected papers have been appropriately described, covering all relevant studies, and providing clear method sections and result findings. Each paper demonstrates a high level of quality in terms of research design, data analysis, and presentation of results. The authors have effectively addressed various aspects of nurses' job satisfaction, well-being, and associated factors, contributing valuable insights to the literature. The consistency in the quality of the selected papers reflects a rigorous approach to research methodology and

reporting standards across different studies. Consequently, these papers provide a robust foundation for understanding the complexities of nurses' experiences and informing evidence-based interventions to support their professional fulfillment and enhance patient care outcomes.

# **Data Synthesis**

Our systematic review journey transcended traditional boundaries, evolving into a quest for innovation in the realm of nurse well-being and job satisfaction. With each step, we ventured deeper into the intricate web of interventions, weaving together diverse findings to uncover patterns and insights. Embracing a holistic perspective, we navigated through the complexities of cultural diversity, healthcare reforms, and workforce dynamics, seeking to illuminate the most effective strategies. Through our innovative lens, we forged new pathways towards a future where nurses thrive and flourish. This journey serves as a testament to the transformative power of innovation, inspiring stakeholders to embrace novel approaches in fostering nurse well-being and job satisfaction, thereby shaping a brighter tomorrow for the nursing profession.

Table 5 Research Matrix

Study	Aim	Methodology	Sample	Setting	Result
Chung et al.,	Develop and	Cross-	672	It was	Percentage of total
2020	validate	sectional	registered	conducted in a	variance explained >
	measurement	survey	nurses	mental health	92.6%. Positive
	scales and a			and	correlations among
	conceptual			community	nurses' health-
	model of			National	promoting lifestyle, well-
	nurses' well-			Health Service	being, and work
	being, health-			(NHS) trust	environment
	promoting				satisfaction. WHS model
	lifestyle, and				demonstrates positive
	work				correlation (correlation
	environment				coefficients: 0.57-0.86)
	satisfaction				among nurses' health-
	(WHS)				promoting lifestyle, well-
					being, and work
					environment
					satisfaction. Nurses'
					attitudes play a key role
					in promoting a healthy
					lifestyle. Respect from
					other medical staff is the
					most important work
					environment satisfaction
					variable for improved
					sense of well-being.
					Findings can serve as an
					instrument for hospital

					nursing administrators to accurately assess and enhance nurses' retention rate and health.
Abdullah et al., 2021	Investigate the effects of internal service quality (ISQ) on nurses' job satisfaction, employee commitment, well-being, and job performance, and examine the mediating role of nurses' well-being for the relationship of job satisfaction and commitment with job	Cross-sectional quantitative research	412 nursing employees	20 private sector healthcare centers in Pakistan	ISQ directly affects employees' satisfaction, commitment, and wellbeing. Employees' wellbeing mediates the relationship between job satisfaction and job performance. However, well-being does not mediate the relationship between commitment and job performance.
Tomietto et al., 2019	performance Test a model developed to estimate the impact of work	Cross- sectional	1,024 nurses	Was conducted at a multicampus healthcare	Work engagement positively associated with work ability and job satisfaction. Work ability

	engagement on			system	positively associated
	work ability as			, headquartered	with job satisfaction and
	perceived by			·	negatively associated
	nurses, and test				with turnover intention.
	parameters				Different age-dependent
	between work				patterns observed.
	ability and job				
	satisfaction,				
	and between				
	job satisfaction				
	and turnover				
	intention				
Cohen et al.,	Synthesize	Systematic	Not	Not applicable	Interventions benefitted
2023	evidence on the	literature	applicable		healthcare workers by
	impact of	review			increasing well-being,
	interventions				engagement, and
	designed to				resilience, and reducing
	address well-				burnout. Various
	being and				interventions showed
	burnout in				significant improvements
	physicians,				in well-being, work
	nurses, and				engagement, quality of
	allied				life, and resilience, while
	healthcare				reducing burnout,
	professionals				perceived stress, anxiety,
					and depression.
					Suggestions made for
					future research.

Munro &	Highlight the	Cross-	320 nurses	Was	Nurses
Hope, 2022	challenges	sectional		conducted at a	disproportionately
	faced by nurses	study		multicampus	affected by COVID-19
	during the			healthcare	pandemic. Adverse
	COVID-19			system	effects include increased
	pandemic and			headquartered	anxiety, sleep
	emphasize the				disturbances, and moral
	urgent need to				distress. 92% of critical
	improve nurse				care nurses believe the
	well-being				pandemic has depleted
					nurses and will cut their
					careers short. Staffing
					shortages in nursing,
					particularly in critical
					care, have become dire.
Kiliç	Determine the	Cross-	225 nurses	University	Positive statistically
Barmanpek	relationship	sectional		hospital in	significant correlation
et al., 2022	between	study		Turkey	between job satisfaction
	nurses' job				and quality of life.
	satisfaction				Increase in job
	levels and				satisfaction associated
	quality of life				with enhanced quality of
					life and quality of nursing
					care.

Chou et al.,	Investigate the	Cross-	240	Teaching	Frequency of interacting
2012	effects of job	sectional	registered	hospital in	with difficult patients
	demands,	study	nurses	Taiwan	positively related to
	resources, and	scaay		. a. wa.	surface acting. Perceived
	emotional labor				organizational support
	on job				positively related to
	satisfaction and				deep acting and
	emotional				negatively related to
	exhaustion				surface acting. Surface
					acting related negatively,
	among nurses				and deep acting related
					positively, to job
					• • •
					satisfaction. Frequency
					of interactions with
					difficult patients related
					positively to emotional
					exhaustion and
					negatively to job
					satisfaction. Perceived
					organizational support
					related negatively to
					emotional exhaustion
					and positively to job
					satisfaction.
Decramer et	Examine the	Survey	350 nursing	Flemish	Performance planning
al., 2015	impact of		sample	hospital	has a negative effect on
	employee				job satisfaction. Vertical
	performance-				alignment and
	management				satisfaction with the
	practices on				employee performance-

	affective well-				management system
	being (job				increase affective well-
	satisfaction and				being of nurses. Impact
	affective				of vertical alignment
	commitment)				differs for different
	of nurses in				aspects of affective well-
	hospitals				being.
	Test an				being.
	intervention				
	involving				Intervention resulted in
	facilitated				increased empowerment
	physician small-				and engagement at
	• •				work, decreased
	group				
	curriculum to		74	Domontus out of	depersonalization, and
	improve		74 practicing	Department of	improved meaning in
	physician well-		physicians	Medicine at	work. No significant
	being, job		(intervention	the Mayo	differences in stress,
	satisfaction,		arm), 350	Clinic in	symptoms of depression,
West et al.,	and	Randomized	nontrial	Rochester,	overall quality of life, or
2014	professionalism	clinical trial	participants	Minnesota	job satisfaction.
					Job satisfaction of
					hospital nurses related
					to work environment,
	Review				structural
	literature to				empowerment,
	identify factors				organizational
	associated with				commitment,
	job satisfaction			Conducted at	professional
Lu et al.,	among hospital	Literature	20 primary	university	commitment, job stress,
2019	nurses	review	studies	hospital	patient satisfaction,

					patient-nurse ratios,
					social capital, evidence-
					based practice, and
					ethnic background.
					Various mediating or
					-
					moderating pathways
					identified.
	Investigate				Lack of support
	relationships				associated with burnout,
	between work-				patient care associated
	related stress,				with job satisfaction,
	burnout, job				staff issues associated
	satisfaction,				with general health of
	and general				nurses. Burnout more
	health of				strongly related to job
Khamisa et	nurses over one	Longitudinal			satisfaction than general
al., 2016	year	study	277 nurses	Four hospitals	health.
					Job demands, job
	Analyze				control, and social
	relationships				support from the team
	between job				and management were
	characteristics,				important predictors of
	interdisciplinary				occupational well-being
	conflicts, and				in first-line nurse
	occupational				managers. Collaboration
	well-being in	Cross-	318 first-line	11 Belgian	with doctors only
Adriaenssens	first-line nurse	sectional	nurse	(Flemish)	predicted job satisfaction
et al., 2017	managers	survey	managers	hospitals	and turnover intention.

The studies presented cover a range of topics related to healthcare professionals' well-being, job satisfaction, and the factors influencing them. Chung et al. (2020) focused on developing and validating measurement scales and a conceptual model of nurses' well-being, health-promoting lifestyle, and work environment satisfaction (WHS). Their study emphasized the positive correlations among nurses' healthpromoting lifestyle, well-being, and work environment satisfaction, with nurses' attitudes playing a crucial role. Abdullah et al. (2021) investigated the effects of internal service quality (ISQ) on nurses' job satisfaction, employee commitment, well-being, and job performance, highlighting the mediating role of nurses' well-being between job satisfaction and job performance. Tomietto et al. (2019) explored the impact of work engagement on nurses' work ability and job satisfaction, noting different age-dependent patterns in their findings. Cohen et al. (2023) conducted a systematic literature review on workplace interventions to improve well-being and reduce burnout among healthcare professionals, suggesting various effective strategies for enhancing well-being and engagement while reducing burnout. Munro & Hope (2022) highlighted the urgent need to improve nurse well-being, particularly in the context of the challenges faced during the COVID-19 pandemic. Kiliç Barmanpek et al. (2022) determined the positive correlation between nurses' job satisfaction levels and their quality of life, emphasizing the importance of job satisfaction in enhancing both nurses' quality of life and the quality of nursing care. Chou et al. (2012) investigated the effects of job demands, resources, and emotional labor on job satisfaction and emotional exhaustion among nurses, identifying key factors influencing these outcomes. Decramer et al. (2015) examined the impact of employee performance-management practices on nurses' affective well-being, highlighting the role of performance planning and organizational support in influencing job satisfaction and affective commitment. Lastly, West et al. (2014) conducted a randomized clinical trial testing an intervention to promote physician well-being, job satisfaction, and professionalism, showing improvements in empowerment, engagement, and reduced depersonalization among participating physicians. Overall, these studies provide valuable insights into the factors affecting healthcare professionals' well-being and job satisfaction, as well as effective interventions to enhance their experiences in the workplace.

# Results

**Table 7** Theme, Sub-themes, Trends, and Explanation.

Study	Theme	Sub-Theme	Trends	Explanation
Chung et al.,	Nurses' Well-	Health-	Positive	This study
2020	being	promoting	correlation	emphasizes
		Lifestyle	between nurses'	the
			health-promoting	importance of
			lifestyle, well-	nurses'
			being, and work	health-
			environment	promoting
			satisfaction.	behaviors and
			Nurses' attitudes	attitudes in
			play a key role in	contributing
			promoting a	to their overall
			healthy lifestyle.	well-being and
				satisfaction
				with their
				work
				environment.
		Work	Respect from	The study
		Environment	other medical	highlights the
		Satisfaction	staff is identified	significance of
			as the most	interpersonal
			important factor	relationships
			for improving	and
			nurses' sense of	professional
			well-being.	respect within
				the work
				environment
				in influencing nurses' well-
Abdullah et	Internal	Employee	Internal service	being.
al., 2021	Service	Employee Satisfaction	quality (ISQ)	The study underscores
ai., 2021	Quality	Satisfaction	directly affects	the impact of
	Quality		nurses' job	the internal
			satisfaction.	service quality
			Satisfaction.	provided
				within
				healthcare
				organizations
				on nurses'
				satisfaction
				with their
				work.
		Employee	ISQ is also found	The findings
		Commitment	to influence	suggest that
			nurses'	the quality of
				internal

			••	
		Fuch	commitment to their organization.	services within healthcare organizations can influence nurses' commitment to their workplace.
		Employee Well-being	ISQ has a direct impact on nurses' well-being.	The study highlights the role of internal service quality in promoting nurses' well- being within the healthcare setting.
Tomietto et al., 2019	Work Engagement	Work Ability	Positive association between work engagement and nurses' perceived work ability.	This study emphasizes the importance of nurses' engagement in their work in contributing to their perceived ability to perform their job tasks effectively.
		Job Satisfaction	Positive association between work ability and job satisfaction among nurses.	The findings suggest that nurses' perceived ability to work effectively is related to their satisfaction with their job roles.
		Turnover Intention	Negative association between work ability and turnover intention among nurses.	Nurses' perceived ability to work effectively is inversely related to their intention to leave their

Cohen et al., 2023	Workplace Interventions	Intervention Types	Various types of interventions, including individually	current job positions. The systematic review outlines the
			focused and organizationally focused approaches, were	diversity of interventions implemented to address
			utilized to address well-being and burnout among healthcare	well-being and burnout among healthcare
			workers.	professionals, highlighting the need for multifaceted strategies to address these
		Intervention	Effective	complex issues.
		Outcomes	outcomes reported across studies, including	demonstrates the effectiveness
			improvements in well-being, work engagement, quality of life, and	of interventions in improving various
			reductions in burnout, stress, anxiety, and	aspects of healthcare workers' well-
			depression.	being and reducing burnout,
				highlighting the importance of addressing
				these concerns to enhance the
				overall quality of healthcare delivery.
Munro & Hope, 2022	Nursing Well-being	Impact of COVID-19	COVID-19 pandemic has disproportionately affected nurses, leading to	The study highlights the significant challenges faced by

	increased anxiety, sleep disturbances, and moral distress.	nurses during the COVID-19 pandemic, emphasizing the urgent need to address their well-being to ensure the sustainability of the healthcare workforce.
Public Awareness	Public awareness of nurses' experiences during the pandemic remains superficial and incomplete, despite widespread news coverage.	The "Hear Us Out" campaign aims to raise public awareness about the realities of nursing care during the pandemic and emphasizes the importance of vaccination to support the healthcare system.
Nursing Shortages	Nursing shortages have accelerated and become dire, impacting quality of care, patient outcomes, and nursing distress.	The study underscores the critical issue of nursing shortages exacerbated by the pandemic, highlighting the need for immediate action to address staffing challenges and support nurses' well- being.

Kiliç	Nurses' Job	Quality of	Positive linear	The study
Barmanpek	Satisfaction	Life	correlation	emphasizes
et al., 2022			between nurses'	the
			job satisfaction	importance of
			and quality of life.	job
				satisfaction in
				contributing
				to nurses'
				overall quality
				of life.
		Practice	Increasing nurses'	The findings
		Implications	job satisfaction	suggest that
			can enhance both	interventions
			their quality of life	aimed at
			and the quality of	improving job
			nursing care	satisfaction
			provided.	among nurses
				can have
				positive
				implications
				for both
				nurses' well-
				being and
				patient
Chou et al.,	Nurses' Well-	Emotional	Job demands,	outcomes. The study
2012	being	Labour	resources, and	highlights the
2012	being	Laboui	emotional labour	role of
			predict job	emotional
			satisfaction and	labour, along
			emotional	with job
			exhaustion among	demands and
			nurses.	resources, in
				predicting
				nurses' well-
				being,
				emphasizing
				the need for
				organizational
				support and
				training
				programs to
				address these
_			- ·	factors.
Decramer et	Performance	Nurses'	Performance-	The study
al., 2015	Management	Well-being	management	underscores
			planning and	the impact of
			evaluation predict	performance-
			nurses' job satisfaction and	management
			Satistaction and	practices on nurses' well-
				nuises well-

-			affective	heing
			commitment.	being,
			communent.	suggesting that
				organizational
				support and
				alignment
				with
				management
				can influence
				nurses' job
				satisfaction
				and
				commitment.
West et al.,	Workplace	Physician	An intervention	The study
2014	Interventions	Well-being	involving	demonstrates
			facilitated small-	the
			group curriculum	effectiveness
			improves	of a structured
			physicians'	intervention in
			meaning and	improving
			engagement in	physicians'
			work and reduces	well-being,
			depersonalization.	emphasizing
				the
				importance of
				The study
				highlights the
				importance of
			- Job satisfaction	increasing
			impacts sickness	nurses' job
			absence and	satisfaction to
			turnover	improve
			intention	patient care
			Factors	quality and
			influencing job	ensure an
			satisfaction	adequate
			include work	nursing
			environment,	workforce.
			leadership, job	Various
			stress, and	factors
			patient-nurse	contribute to
			ratios Job	job
			satisfaction is	satisfaction,
			closely related to	including work
			various factors	environment
			such as work	and
			environment,	organizational
		Factors	organizational	commitment.
Lu, H., Zhao,		Influencing	commitment, and	Understanding
Y., & While,	Job	Job	evidence-based	these factors
A. (2019)	Satisfaction	Satisfaction	practice.	aids in
,			•	

				developing
				effective
				strategies to
				address
				nursing
				shortages and
				enhance
				patient care
				quality.
				The study
				explores the
				complex
				relationships
				between
				work-related
				stress,
				burnout, job
				satisfaction,
				and general
				health among
				nurses over
				one year. It
				identifies
				factors such as
				lack of
				support and
				patient care as
				significant
				contributors
				to burnout
			- Lack of support	and job
			is associated with	satisfaction.
			burnout Patient	Addressing
			care is associated	these factors
		Dolotionshin	with job	through
		Relationship	satisfaction Staff	interventions
		between	issues are	can improve
		Work-	associated with	job
		related	the general health	satisfaction
		Stress,	of nurses	and reduce
Khamisa, N.,		Burnout, Job	Burnout is more	burnout,
Peltzer, K.,		Satisfaction,	strongly related to	ultimately
Ilic, D., &	Work-related	and General	job satisfaction	enhancing the
Oldenburg, B.	Stress,	Health of	than general	general health
(2016)	Burnout	Nurses	health.	of nurses.
	<del></del>	-		-

				The study
				examines the
				predictors of
				occupational
				well-being in
				first-line nurse
				managers,
				highlighting
				the
				importance of
				job demands,
				job control,
				and social
				support in
				influencing
				various
				outcomes
			- Job demands	such as job
			and job control	satisfaction
			predict all	and turnover
			outcomes	intention.
			Collaboration with	Hospital
			doctors predicts	management
			job satisfaction	can leverage
			and turnover	these
			intention Social	variables to
			support from	improve the
			management	work
		Predictors of	predicts turnover	conditions of
Adriaenssens,		Occupational	intention Social	nurse
J., Hamelink,		Well-being in	support from the	managers and
A., & Van	Occupational	First-Line	staff (team)	retain their
Bogaert, P.	Stress and	Nurse	predicts all stress	workforce
(2017)	Well-being	Managers	outcomes.	effectively.

The compiled studies shed light on various factors influencing the well-being, job satisfaction, and overall experience of nurses in healthcare settings. Chung et al. (2020) underscore the importance of nurses' health-promoting behaviors and favorable work environments in enhancing their well-being, while Abdullah et al. (2021) highlight the impact of internal service quality on nurses' job satisfaction, commitment, and well-being. Tomietto et al. (2019) emphasize the positive association between work engagement, job satisfaction, and nurses' perceived ability to work effectively, which in turn affects turnover intention. Cohen et al. (2023) discuss diverse interventions aimed at addressing well-being and burnout among healthcare workers, indicating effective outcomes in improving various aspects of their well-being. Munro

& Hope (2022) focus on the disproportionate impact of the COVID-19 pandemic on nurses' well-being and the urgent need for support and awareness. Additionally, studies by Kiliç Barmanpek et al. (2022), Chou et al. (2012), Decramer et al. (2015), and West et al. (2014) explore factors such as job satisfaction, emotional labor, performance management, and workplace interventions in shaping nurses' experiences and well-being. Overall, these studies highlight the multifaceted nature of factors influencing nurses' well-being and underscore the importance of organizational support, favorable work environments, and targeted interventions in promoting their overall satisfaction and quality of life.

#### Discussion

The present study aligns with a plethora of existing research that illuminates the multifaceted challenges faced by nurses in maintaining their well-being and job satisfaction. For instance, Khamisa et al. (2016) underscore the negative impact of work-related stress and burnout on nurses' job satisfaction and general health, revealing that over the course of one year, nurses experienced heightened burnout levels due to factors such as lack of support and increased workload. Similarly, Abdullah et al. (2021) elucidate the significance of internal service quality in influencing nurses' job satisfaction, commitment, and well-being, indicating that higher levels of internal service quality are associated with greater job satisfaction and organizational commitment among nurses within healthcare settings.

Furthermore, insights from Cohen et al. (2023) and Munro & Hope (2022) highlight the effectiveness of workplace interventions and public awareness campaigns in mitigating burnout and supporting nurses' well-being, especially in the context of the COVID-19 pandemic. Cohen et al. (2023) report on various intervention types, including individually focused and organizationally focused approaches, that have yielded positive outcomes such as improved well-being and reduced burnout among healthcare workers. Meanwhile, Munro & Hope (2022) shed light on the disproportionate impact of the pandemic on nurses, emphasizing the urgent need for interventions to address the heightened levels of anxiety, sleep disturbances, and moral distress experienced by frontline healthcare workers.

Moreover, Tomietto et al. (2019) elucidate the intricate relationship between work engagement, job satisfaction, and turnover intention among nurses, indicating that nurses with higher levels of work engagement are more likely to report greater job satisfaction and lower turnover intention. The study further reveals that nurses' perceived work ability plays a crucial role in mediating this relationship, with higher work ability associated with increased job satisfaction and decreased turnover intention among nurses. Additionally, Adriaenssens et al. (2017) identify various predictors of occupational well-being among nurse managers, highlighting the significance of job demands, job control, and social support in shaping nurse managers' experiences within the healthcare environment.

Furthermore, Lu et al. (2019) and Chou et al. (2012) delve into the nuanced factors influencing nurses' job satisfaction, emphasizing the pivotal role of work environment, leadership, and interpersonal relationships in shaping nurses' perceptions of their job roles. Lu et al. (2019) elucidate the various factors associated nurses' job satisfaction, including organizational commitment, work environment, and evidence-based practice, underscoring the importance of addressing these factors to enhance job satisfaction and improve patient care quality. Additionally, Decramer et al. (2015) shed light on the impact of performance management practices on nurses' well-being and commitment to their organization, revealing that effective performance management planning and evaluation are associated with higher levels of job satisfaction and affective commitment among nurses.

Moreover, evidence from interventions such as time management training (Sun, 2021) and the MINDBODYSTRONG program (Sampson et al., 2019) further elucidates the efficacy of evidence-based interventions in improving nurses' mental health and job satisfaction. Sun (2021) reports significant improvements in nurses' well-being and reductions in work stress reaction following time management-training sessions conducted across different hospitals in Shanghai and China. Similarly, Sampson et al. (2019) demonstrate the positive impact of the MINDBODYSTRONG program on nurses' mental health, healthy lifestyle behaviors, and job satisfaction, highlighting the potential of structured interventions in promoting nurses' well-being and job satisfaction.

Overall, the amalgamation of findings from these selected studies provides robust evidence for the importance of addressing nurses' well-being and job satisfaction through a comprehensive approach that encompasses individual and organizational interventions. By understanding the multifaceted nature of nurses'

experiences and implementing evidence-based strategies to support their well-being, healthcare organizations can cultivate a positive work environment, enhance job satisfaction, and ultimately improve patient care outcomes.

#### Limitation

While the present study synthesizes findings from a diverse range of research articles, it is important to acknowledge certain limitations inherent in the literature reviewed. Firstly, the studies included in this analysis vary in terms of methodology, sample size, and geographical location, which may limit the generalizability of the findings. Additionally, the reliance on self-report measures in some studies may introduce response bias and affect the validity of the results. Moreover, the dynamic nature of healthcare environments and the evolving challenges faced by nurses over time may not be fully captured in cross-sectional or retrospective study designs. Finally, the potential for publication bias, wherein studies with statistically significant findings are more likely to be published, should be considered when interpreting the collective evidence presented in this review.

# **Implication**

Despite these limitations, the findings of this review have several important implications for nursing practice, research, and policy. Firstly, the identification of key factors influencing nurses' wellbeing and job satisfaction underscores the need for targeted interventions at both the individual and organizational levels. Healthcare institutions can utilize evidence-based strategies to enhance work environments, promote supportive leadership, and provide resources for stress management and coping skills training. Additionally, the integration of findings from this review into nursing education programs can better prepare future nurses to navigate the complexities of the healthcare landscape and prioritize their own well-being. From a policy perspective, policymakers and healthcare leaders can use this evidence to advocate for systemic changes aimed at improving nursing work conditions, reducing burnout, and ultimately enhancing patient care quality.

#### Recommendations

Based on the findings of this review, several recommendations can be proposed to address the challenges identified in promoting nurses' well-being and job satisfaction. Firstly, healthcare organizations should prioritize the implementation of evidence-based interventions aimed at reducing work-related stress, fostering a supportive work culture, and promoting work-life balance among nursing staff. This may include initiatives such as wellness programs, flexible scheduling options, and peer support networks. Additionally, ongoing monitoring and evaluation of these interventions are essential to assess their effectiveness and make necessary adjustments over time. Furthermore, interdisciplinary collaboration among healthcare professionals, policymakers, and educators is critical to developing holistic approaches that address the multifaceted determinants of nurses' well-being and job satisfaction.

#### Conclusion

This comprehensive review synthesizes evidence from a diverse array of studies elucidating the intricate dynamics affecting nurses' well-being and job satisfaction in healthcare settings. Despite variations in methodology and sample characteristics across studies, the findings consistently underscore the pivotal role of organizational support, work environment quality, and interpersonal relationships in shaping nurses' experiences. The multifactorial nature of nurses' well-being necessitates multifaceted interventions targeting both individual and systemic factors to foster a culture of support, resilience, and professional fulfillment. By heeding the implications drawn from this review, healthcare institutions, policymakers, and educators can collaboratively enact evidence-based strategies to mitigate burnout, enhance job satisfaction, and ultimately optimize patient care delivery. Such concerted efforts are imperative not only to safeguard the welfare of nurses but also to fortify the foundation of the healthcare workforce, ensuring its sustainability and efficacy in meeting the evolving healthcare needs of society.

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